We Are Your IT Department!

Ensuring your day-to-day IT operations are reliable, secure and available 24/7 is critical to competing in today's marketplace. If you're a business owner kept up at night worried about how to drive down operational costs, improve overall efficiencies and at the same time ensuring to pay close attention to your clients and how to attract new ones, this is why San Diego County, California businesses choose **Uptime Consulting** to be their IT department. We deliver **IT Services built on trust, integrity, responsiveness** and **expertise** backed by a team of **skilled professionals**.

Uptime IT Suite

Proactive Support (avoiding downtime)

- Annual technology audits
- 24/7 monitoring and remediation through automation
- Spam, virus, spyware and Internet threat detection and prevention
- Application maintenance and updates
- Onsite and offsite backup systems
- 24/7 secure remote access to all business systems

Reactive Support (if it breaks, we fix it)

- Friendly local help desk support
- Remote and on-site support available from 8 AM to 8 PM M-F
- Platforms includes Windows & Macs
- Resolutions for unplanned outages and system problems
- Coordinate vendors to resolve all IT related functions

Systems/Network Administration Support (a better customer experience)

- Service request tracking
- System documentation
- Monthly performance reports